



Headquarters: Nyamata, Bugesera District, Rwanda | Uganda: Plot 14 Tabingwa Road, Walukuba - Masese Division, Jinja District. info@earthenable.org | www.earthenable.org

Job Title: Quality Assurance

Company: EarthEnable Uganda

Reports to: Quality Assurance Junior Manager

Number of Positions: Seven (7)

Location: Mayuge, Jinja, Bugweri, Kaliro, Kamuli , Bugiri and Namayingo.

WHO WE ARE AND WHAT WE DO

At EarthEnable, we believe that our clients deserve our very best. Morning high-fives are the best way to start the day, and the best ideas can come from any part of the company. We celebrate each other's wins, learn from our setbacks, and are deeply proud of the impact we make every day. We believe that a clean, dust-free floor means more than living in a healthy home. It means pride and dignity in the place our customers most treasure, their homes. Our focus is not just building floors but growing our organization and creating a better future for rural families.

EarthEnable is transforming the way people live, by making homes healthier for families across rural Rwanda and Uganda. 80% of Rwandans and Ugandans live in homes with dirt floors which are dusty, unsanitary, and fertile breeding grounds for parasites and germs. While replacing a dirt floor with concrete has significant health benefits (e.g. reducing diarrhea by 50% and parasitic infections by 80%), concrete is unaffordable for many who need it.

EarthEnable addresses this pressing and ubiquitous problem by selling high-quality, earthen floors that are 80% cheaper than concrete with 90% less embodied energy. Earthen floors are prevalent in modern homes in the United States and are composed of natural materials (gravel, clay, sand, and laterite). EarthEnable trains and hires local masons to install the floors which are sealed using a proprietary drying oil that makes them waterproof, strong, and polished.

ABOUT THE ROLE

The position is responsible for ensuring quality in the districts. This role has a wide range of responsibilities, including auditing quality, carrying out the franchisee certification process and supervising the construction . This position works closely with the district managers and the construction team to ensure that the franchisees produce the best possible quality.

RESPONSIBILITIES INCLUDE:-

- Visit all newly completed construction projects and conduct an assessment of construction quality.
- When visiting a newly completed construction project, conduct the client survey.
- Visit construction projects during various stages to assess the quality of construction work.
- Coordinate with the call center to visit those clients that the call center was unable to reach by phone.
- Fill the formula app correctly for each site visit.
- Report to the quality assurance field manager on a weekly basis.
- Keep district teams informed of what quality issues are found.
- Check the compliance of the company's standards on the field
- Follow up on the implementation of any new innovation.
- Help and support districts hitting targets /assist them in supervision.
- Help districts to know the main area of improvement and provide advice on techniques to solve field issues.

QUALIFICATIONS

- Must hold at least a diploma in social works and social sciences, community development, and any related field of practice. A degree is an added advantage
- Must produce a national identity card and recommendation letter from the local council 1.
- The ideal candidate should have strong reputations in the rural communities as well as experience working with them.
- Should know how to use a computer and be willing to learn more.
- Should possess a necessary license for riding a motorcycle. (Class A category)
- Should be able to think outside of the box to find creative and innovative solutions to improve on quality and reliability.
- Should possess excellent communication skills, pay attention to detail, and maintain high-quality standards.
- Should be a quick learner
- Should be able to work with limited supervision.
- Should have strong alignment with Earth Enables values:
 - Take pride in our impact on health. Work passionately to change the way people live.
 - Set the bar for customer care. Exceed their expectations every step of the way.
 - Work hard and work together to achieve our most ambitious goals and dreams.
 - Be resourceful and responsible with money; our impact depends on it.
 - Treat everyone with fairness, empathy, and concern with which we expect to be treated.
 - Trust each other to have the humility to support and the vulnerability to be supported.

HOW TO APPLY:

- All qualified candidates are encouraged to send their application letter, detailed CVs and academic documents to this email - immaculate@earthenable.org with the position/title in the subject line.

NB:- Only shortlisted candidates will be invited to participate in the interview process.

The deadline for receiving applications will be December 16th, 2022